

SAFETY POLICY

Organisational factors are clearly the responsibility of senior management in the broadest sense, including the CEO and not necessarily just technical management. I therefore hereby confirm NAC's management's commitment to the development and entrenchment of a safety culture in all our aviation activities that recognises the importance and value of effective aviation safety management and always acknowledge that Safety is paramount.

We believe that safety is a source of our competitive advantage and that we will strengthen our business by making safety excellence an integral part of all flight and ground activities. Safety is therefore a core corporate value of NAC, and it is my personal conviction that a safe and secure environment will enable NAC to function as an economic success. As Chief Executive Officer (Accountable Manager) of NAC, it is therefore my intention to provide:

- A safe and secure working environment for all employees
- · A safe and secure environment for all our clients and passengers and,
- Standard procedures and guidelines to address safety and security issues.

Please be assured that safety and security are foremost in my mind and together with the Management of NAC, we will lend our strongest support to the endeavours aimed at implementing, supporting and furthering aspects of safety and security within NAC. We believe that accidents and incidents are preventable and that all levels of management and staff are responsible for our safety performance, starting with the Chief Executive Officer. The core elements of our safety approach are therefore:

- Management's commitment to the provision of the necessary resources for the implementation of the Safety Policies.
- The Accountable Manager shall ensure that the required allocation of sufficient financial and human resources is readily available to support the Safety Management System.
- Management has clearly defined safety as the number one company priority, and NAC shall never sacrifice over a passenger concern, convenience, or cost.
- Acceptance of responsibility and accountability by all employees.
- Adherence to the principles of a just culture and non-reprisal policy where our SMS is complied with.
- Fostering safety reporting and promoting just culture.
- Clearly communicated expectations with regards to this system and policy approach.
- Auditing and measuring for continual improvement.
- On-going training to build, maintain meaningful ground, and flight safety leadership skills.
- Coordination of emergency response planning to ensure business continuity.
- Compliance to Part 140 of CAR 2011 as amended.

Let all NAC staff work harmoniously towards creating a safe, secure, dependable, customer friendly and efficient working environment.

JP FOURIE

CHIEF EXECUTIVE OFFICER